Crave Home Staging

Extensions & Relocations

EXTENSIONS

What does an extension cost? Extensions are charged at a weekly rate calculated from the total quotation value, divided by the number of weeks in the original contract (generally six weeks).

This rate is calculated before any discounts, promotions or complimentary weeks are applied. E.g. if your final quotation is $4,500 with a $300 discount applied, your weekly rate would be calculated from $4,800, then divided by six. This would make the weekly fee $800 inc. GST. Please contact our team, who will confirm your applicable weekly rate and advise the extension period available at the time.

How long can I extend for? Extensions are offered at Crave's discretion and are subject to availability. As a general guide, extensions are offered for 2 – 4 weeks at a time, with the first two weeks being non-refundable. Where collection can be accommodated within one week of the extension period ending, any unused funds after the initial two weeks may be eligible for a refund.

When should I advise that I may need an extension? We will generally contact you approximately four weeks into your rental period to check how your sales campaign is progressing and discuss any extension options that may be available.





When do I need to approve and pay for an extension? Please provide as much notice as possible, as our pickup schedule generally books 1–2 weeks in advance. A minimum of one week's notice is required. Payment must be received before the extension period commences and no later than the final day of your original contract.

How is a refund calculated if I don't use the full extension period?
Any applicable refund is calculated based on when you advise that collection can occur, Crave's earliest available collection date, and the number of unused weeks calculated at your applicable weekly rate.

crave
Irresistible home staging.

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RELOCATIONS & RESTYLES

If you have multiple properties—such as units within the same complex, or adjoining, side-by-side, battle-axe or other duplex/triplex properties—please advise Crave as early as possible if you may wish to relocate the staging before the end of your six-week contract. A relocation can be completed using the existing soft furnishings and accessories, or our stylists can provide fresh accessories on the day our in-house removalists relocate the furniture. This is referred to as a restyle.



Relocation to an adjacent property during the rental contract is usually $1,000 inc. GST, including picture hanging. A restyle is an additional $650 inc. GST.

Where a relocation takes place during the second half of the original six-week contract, Crave may offer additional extension weeks, at its discretion, to allow the relocated staging suitable time to achieve sale offers. These extension weeks are charged at the applicable extension rate.

Please note that Crave generally requires a minimum of one week's notice to arrange a relocation or restyle. As a result, a relocation requested during week five of the six-week contract, without an accompanying extension, may not be able to be accommodated.

THE RELOCATION / RESTYLE PROCESS

If you would like to relocate and/or restyle your staging, our team will confirm the extension rate (if applicable), availability and deadline for approval and payment.

If you choose to proceed, Crave will provide an invoice, with payment required prior to the scheduled relocation/restyle date and organise access for the day.

Following the relocation or restyle, our administration team will continue to monitor the sales campaign online and communicate with you as required for collection at the end of the contract.



Please contact the Crave Home Staging team if you have any questions about your extension, relocation or restyle options, or would like to discuss availability.